

Vivian J. Goshashy

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SUMMARY OF SKILLS AND QUALIFICATIONS FOR INTERNSHIP/PART-TIME IT SUPPORT TECHNICIAN

- Bellevue College student with a strong foundation in Cybersecurity and Applied Mathematics, skilled in providing **hands-on technical and customer service support** in dynamic environments.
- Proficient in troubleshooting hardware and software issues on Windows and Linux systems, with a practical focus on maintaining fully functional equipment for end-users.
- Practical experience with system administration, network protocols, and security tools, providing a solid basis for **on-site technical support** and **project assistance**.
- Skilled in clear communication and creating user-friendly **documentation**, with proven experience explaining complex technical concepts to diverse audiences.
- A reliable, motivated team player committed to following defined processes and procedures to ensure efficient and secure operations.
- Bilingual in English and Swahili

TECHNICAL

Systems & Platform: Windows 10/11, Windows Server, Linux (Ubuntu, Kali), AWS

Technical Support & Administration: Hardware/Software Troubleshooting, System Imaging, User Assistance, Equipment Deployment, Lab Maintenance.

Networking & Tools: Cisco Packet Tracer, Wireshark, TCP/IP, DNS, DHCP, Cable Management

Forensics & Analysis: Autopsy, FTK Imager, RegRipper

Scripting & Automation: Python, Powershell, Bash

CERTIFICATIONS

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|------------------------------------|--------------------|
| ▪ CompTIA Security+ | Expected date 2026 |
| ▪ AWS Certified Cloud Practitioner | Expected date 2026 |
| ▪ CCNA | Expected date 2026 |
| ▪ CompTIA Linux+ | Expected date 2026 |

EDUCATION

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|---|--------------------|
| B.A.S.C., Cybersecurity , Bellevue College, Magna cum laude | Expected June 2027 |
| M.S., Applied Mathematics , Eastern Washington University, Magna cum laude | Jun 2023 |
| B.S., Applied Mathematics Central Washington University, Cum laude | Jun 2021 |
| Associate Degree, Liberal Arts and Science , Edmonds Community College, Cum laude. | Jun 2018 |

EXPERIENCE

Operations & Event Volunteer Inter, ACCPNW, Seattle, WA Feb 2026 -Present

- Coordinating logistics, registration, and guest services for virtual and in-person Chamber events, including business forums and annual galas.
- Contributing to digital engagement by preparing content for newsletters, social media, and the website
- Conducting research and supported ad-hoc projects focused on African economic opportunities and Pacific Northwest business interests.
- Supporting daily operations by managing databases, drafting members communications, and preparing materials for Board and executive meetings
- Assisting with membership outreach and onboarding, helping to integrate new members into the Chamber's business network.

Treasurer and Board Member Volunteer, Tanza-Seattle Community, Seattle, WA Feb 2026 - Present

- Financial Management: Oversee all financial transactions, including deposits, disbursements, and record-keeping
- Reporting: Prepare and deliver monthly financial updates to community members and leadership
- Administration: Maintain accurate membership records and assist with fundraising efforts for community projects.

AI Trainer for Mathematical Reasoning, Scale AI, Remote Jul 2024 – Jul 2025

- Trained and refined AI models on complex logical reasoning and technical problem-solving, enhancing their ability to identify flaws and vulnerabilities in structured logic.
- Applied a security-focused lens to evaluate AI outputs, simulating how an adversary might exploit weaknesses in automated systems

Graduate Student Assistant, Eastern Washington University, Cheney, WA Sep 2021 – Jun 2023

- Delivered lectures for 100+ students in mathematics, simplifying complex technical concepts.
- Developed instructional materials on mathematics fundamentals.
- Strengthened ability to communicate technical findings to both technical and non-technical teams.

PROJECTS (complete list at viviangoshashy.com)

- Windows Artifact Analysis using Autopsy where I performed registry forensics using RegRipper to extract system hostname, timezone, installed programs, and user account details from SAM and SYSTEM hives. Recovered deleted files from Recycle Bin by analyzing \$I and \$R files located specific MFT entries to verify timestamps and metadata integrity. Documented finding including browser history analysis revealing 9 playback of a specific YouTube video and evidence of system upgrades via Windows.old folder. 2026
- NewVue Hybrid infrastructure Implementation which includes configuring Windows Server, Implementing core network services, securing environments, and designing disaster recovery strategies. 2025
- Technical project portfolio where I created a centralized website to document and present hands-on cybersecurity labs, network simulations, learning milestones, articles and research analysis, and collaborative academic work for prospective employers and peers. 2025

AWARDS

- Student of Color Conference Award Recipient, 2017
- Leadership in You Facilitator, Edmonds Community College, 2017
- Graduate Mathematical Modeling Camp Participant, 2022